Using the Client Accounts section of our website

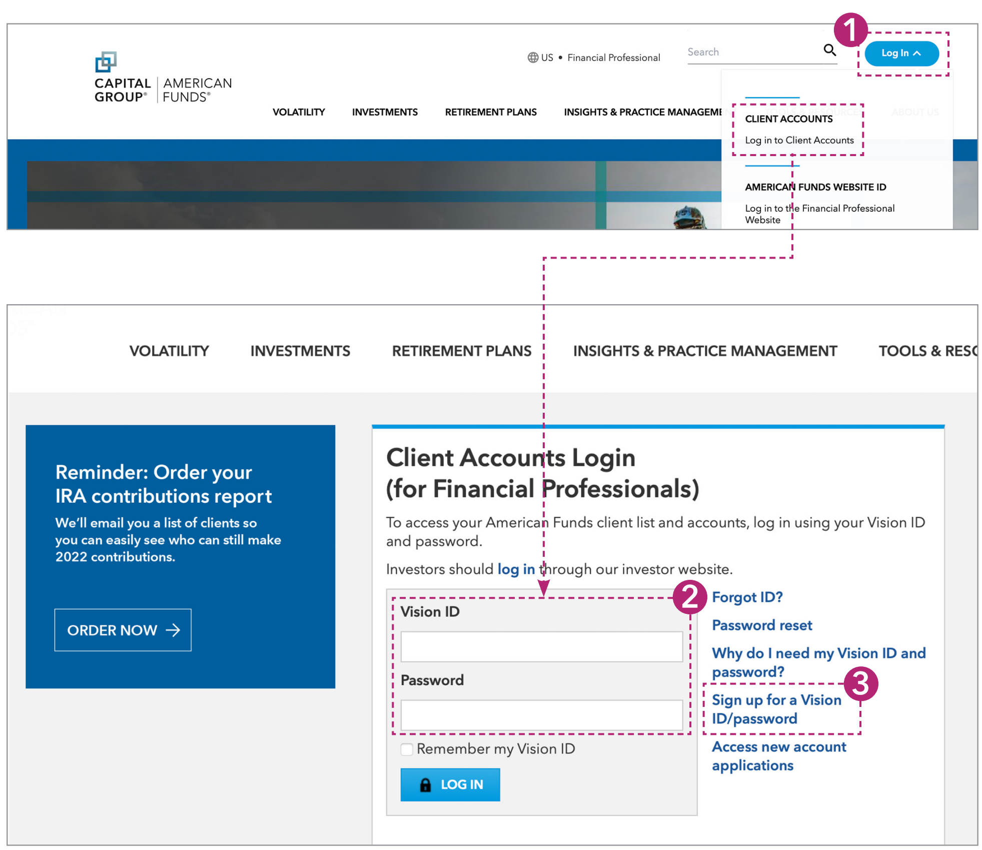
How Client Accounts can help you manage your book of business

Client Accounts

- ☑ View your total assets, client account balances and recent activity
- ☑ Review your personalized Message Center for reminders and updates
- ☑ Process transactions and complete account maintenance for your clients

Accessing Client Accounts

1. Go to **Log In** and then click **Log in to Client Accounts**
2. Enter your Vision ID and password to log in
3. If you don't have a Vision ID, click **Sign up for a Vision ID/password** and you'll receive your credentials from Vision in 1 to 3 days



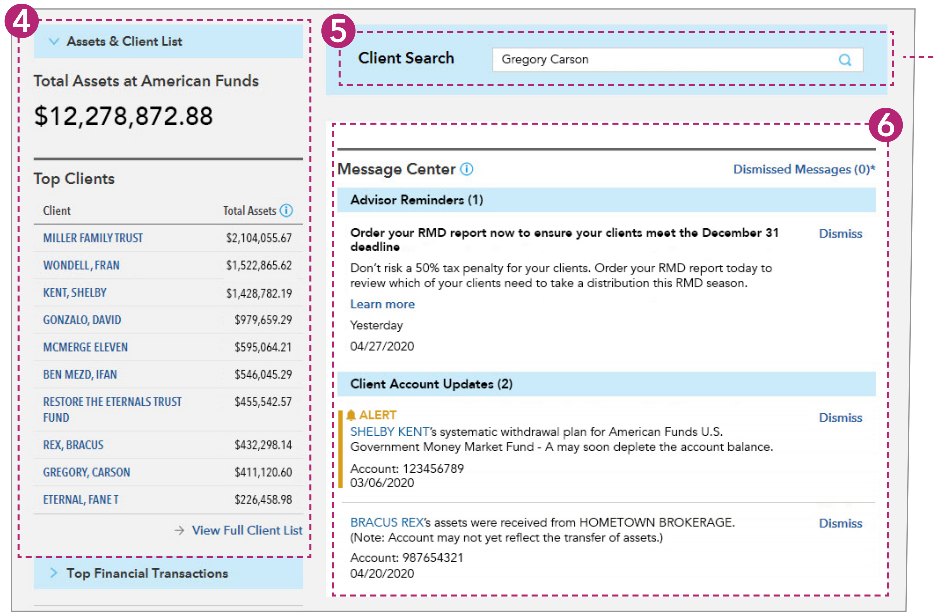
Using Client Accounts

4 Assets & Client List
View your total assets and list of American Funds clients

5 Client Search
Look up your clients' accounts by name, account number or BIN

6 Personalized Message Center
View reminders and client account updates

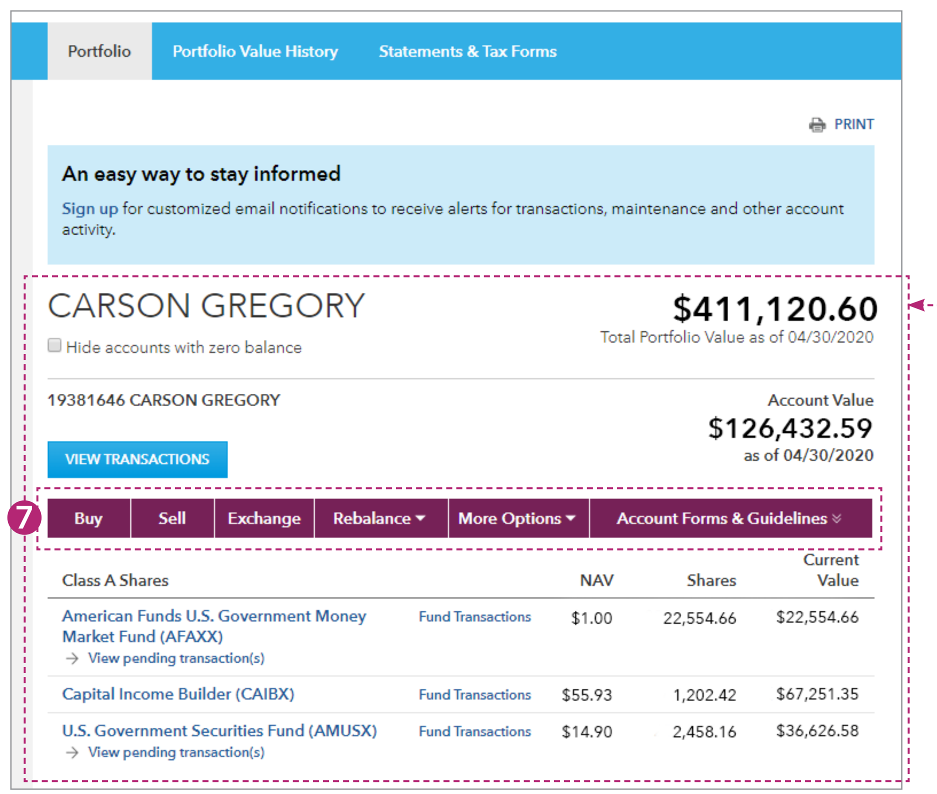
If you'd like to also receive these reminders and updates via email, sign up at **capitalgroup.com/notifications**.



Transacting in Client Accounts

7 Transactions
Process client transactions online:

- Buy shares
- Sell shares
- Exchange shares
- Rebalance the account



To learn more about Client Accounts, watch video tutorials and more, visit **capitalgroup.com/overview** or scan the QR code with your phone's camera.

To learn more about the tools on our website, watch videos and download other guides, visit **capitalgroup.com/advisortools** or scan the QR code with your phone's camera.

Transactions and tasks you can complete in Client Accounts

View account information

- Beneficiary information (retail and Capital Bank and Trust Company (CB&T) IRA accounts only)
- Client address
- Cost basis method/tax lot information for covered shares (retail accounts only)
- Current and historical balances
- Pending and past transactions
- Personal rate of return
- Quarterly statements
- Rights of accumulation (ROA)
- Statement of intention
- Successor owner information (529 accounts only)
- Tax forms

Manage automatic options

Add, modify or remove:

- Automatic exchange plans
- Automatic investment plans
- Automatic rebalance plans
- Automatic withdrawal plans (retail accounts only)

Complete financial transactions

Distributions via check or ACH:

- 529s (can also send assets directly to the college)
- IRAs
- Retail accounts

Exchanges

- From a retail account to a CB&T IRA to make an IRA contribution
- Within the same account

Purchases

Rebalances

Conduct account maintenance

- Add or update bank information for purchases
- Change cost basis method for covered shares (retail accounts only)
- Modify dividend/capital gain options (retail accounts only)
- Reorder money market checks
- Update client address

You can also access your American Funds accounts on DST Vision®. The two websites offer different options to help you manage accounts. For information on which tasks and transactions you can complete in Client Accounts versus DST Vision, go to **capitalgroup.com/accounts**.